

Understanding My Bill

INFORMATION KEY

Our Contact Information

Provides local office address, business hours, web address, and important phone numbers.

Connect2First

Our wholly owned subsidiary improves quality of life in our communities by providing internet and phone service throughout central and southeast Arkansas.

Billing Summary

Shows your previous balance, recent payments, any past-due amount, and a break-down of your current charges and total amount due.

Your Contact Information

This is the primary phone number and email address listed on your account. To update your phone number, please call 800-489-7405.

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First Electric Cooperative
Phone: 800-489-7405
Website: www.firstelectric.coop
Office Hours: M-F 8am-5pm

CONNECT2First
Phone: 833-411-2234
Website: www.connect2first.net
Office: 805 W Main St, Cabot, AR 72023
Office Hours: M-F 8am-5pm

WILLIE WIREDHAND
1000 S JP WRIGHT LOOP RD
JACKSONVILLE, AR 72076-0000
Account Number: 1234567890

Billing Summary

Previous Balance	\$203.10
No Payment Received	\$0.00
Past Due Balance	\$203.10
Energy Charges	\$118.84
Fuel Charges	\$3.27
Other Charges	\$11.34
Total Current Charges	\$133.45
Current Amount	\$336.55

Message Center

Welcome to your new bill layout, designed to make your account information easier to understand at a glance. For a full walkthrough of the updated features, visit <https://firstelectric.coop/billing/resources/understanding-my-bill>.

DATES TO REMEMBER

November 3, 2025
Angels are available at all First Electric & Connect2First Lobbies

November 24, 2025
Deadline to have all Angel Tree gifts returned to First Electric or Connect2First

First Electric Cooperative
P.O. Box 5018
Jacksonville, AR 72078-5018

Primary Number on File: (501) 982-4545
Primary Email: williewiredhand@fec.coop

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WILLIE WIREDHAND
1000 S JP WRIGHT LOOP RD
JACKSONVILLE, AR 72076-0000

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Account Number 1234567890

PAST DUE AMOUNT - Due Immediately \$203.10
Current Due By Nov 13, 2025 \$336.55
Late Payment Charge After Nov 13, 2025 \$0.00
Current Bill Amount Due After Nov 13, 2025 \$341.62

FIRST ELECTRIC COOPERATIVE
REMITTANCE CENTER
PO BOX 1555
LOWELL AR 72745-1555

040103006464915000033655000034162110320250

Current Amount Due

This section summarizes the total amount due and the due date. Automatic payment would be indicated if you participate in this program.

Message Center

This displays messages from your cooperative, such as important announcements, updates, or service notifications.

Due Dates

Pay by the due date to prevent late charges.

Remit Portion

Detach and submit the bottom portion with your payment. Include all slips when paying multiple bills so each account is applied properly.

Understanding My Bill

INFORMATION KEY

Your Account Information

This displays important information associated with your account.

Usage Chart

This chart shows the usage for your account during the current billing period.

Energy Usage Comparison

This chart shows a comparison of usage between the current month, previous month, and previous year.

Ways to Pay Your Bill

This lists the various ways you can pay your electric bill.

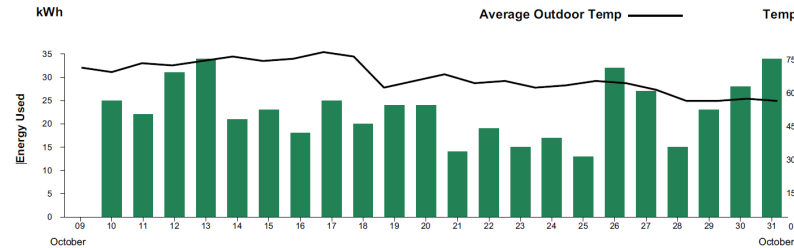
First Electric App

Please complete the information here so we can update your account with accurate updates.

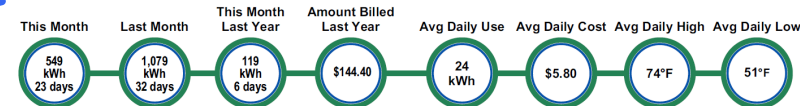
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Meter #	Reading Code	Reading Dates	From	To	Days	Readings	Present	Meter Multiplier	kWh Usage
6609622	R	10/09/2025	11/01/2025	23		Previous	74395	74944	549
Account Information									
Account Number:		1234567890		Current Charges		500 kWh @ 0.135897		\$67.95	
Service Address:		1000 S JP WRIGHT LOOP RD		Energy		49 kWh @ 0.120314		\$5.89	
Service Description:		HOUSE		Service Availability Charge		549 kWh @ 0.0059641		\$3.27	
Date Bill Mailed:		11/03/2025		TO/RTO-Energy Cost Adj		549 kWh @ 0.002664		\$1.46	
Bill Type:		REGULAR		Debt Cost Adj				\$8.03	
Cycle/Rate:		1/3 PHASE SMALL COMM MT		State Tax				\$1.85	
Substation:		CARMEL		County Tax				\$133.45	
				Total Current Charges					

View Your Energy Snapshot



Energy Usage Comparison



If you have any questions about your bill, service, or need to make arrangements, please call 1-800-489-7405 or visit our office.
[Learn more at firstelectric.smarthub.coop](https://firstelectric.smarthub.coop)

Other Ways to Pay Your Bill



AutoPay
Set up Automatic Bank Draft for convenient, hassle-free payments.



Phone
Call 800-489-7405 for assistance.



Online/Mobile App
Pay your First Electric bill at [www.firstelectric.coop](https://firstelectric.coop) or with the First Electric app.



In-Person
Visit your local office at:
Jacksonville
1000 S J.p. Wright Loop Road

Scan the QR code to download the First Electric app.



First Electric App
Download the First Electric app at <https://firstelectric.smarthub.coop>



Breakdown of Charges

Energy

Kilowatt hours used multiplied by the current rate per kWh.

Energy and Debt Cost Adjustment

Variable factors that compensate for the generation fuel prices and maintaining and upgrading the existing system infrastructure.

Service Availability Charge

A fixed charge designed to recover the basic monthly costs of providing poles, wire, transformers, meters, billing, etc.

Operation Round-Up

Voluntary program that rounds the bill up to the next highest dollar. Funds are used for scholarships and local community grants.